

**Research Article** 

# The Effect of Digital Libraries on Academic Excellence in Mathura's Higher Education Institutions (HEIs): A Study

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# ABSTRACT

Digital libraries are essential tools in higher education, offering a vast range of materials for both students and faculty. As digital libraries become more common in addition to traditional ones, being able to get up-to-date knowledge has become very important for doing well in the Higher Educational Institute (HEIs). This research looks at how digital libraries affect academic success in the Mathura District, an area where HEI facilities are growing. The study assesses the usage, accessibility, and challenges of digital libraries by surveying 517 participants from 53 institutions, including faculty members, students, and research scholars. Faculty members and library professionals constitute the largest group at 50.67% (263 individuals), highlighting their significant role in academic discourse. Students represent 37.7% (195 individuals), emphasizing their vital engagement in educational activities. Research scholars, while the smallest group at 11.5% (59 individuals), and provide crucial insights into scholarly activities and the dynamics of academic research. It also looks at how they affect students' grades and the success that use them. This study illustrates the proportional representation of these groups and their contributions to the overall findings. The t-test is the dominant statistical method employed for hypothesis testing in the analysis and still notable role. The positive correlation between digital library engagement and improved academic outcomes emphasizes the need for continued investment in these resources.

**Keywords:** Digital Libraries, Higher Educational Institute (Heis), Mathura District, Digital Resources

# Introduction

The digital revolution has transformed various sectors, including education, where the shift from traditional to digital platforms is reshaping how knowledge is accessed and utilized. In higher education, digital libraries have emerged as critical resources, providing vast and diverse collections that are not limited by physical space or geographical boundaries. These digital platforms offer students and faculty unprecedented access to current research, scholarly articles, databases, and multimedia content, which are essential for academic growth and success. Unlike traditional libraries, which are confined to specific locations and physical resources, digital libraries offer the flexibility of remote access, making learning and

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research more efficient and effective. In recent years, the adoption of digital libraries has become particularly significant in regions with expanding educational infrastructures, such as Mathura District. Known for its historical significance and growing academic institutions, Mathura is increasingly integrating digital resources into its higher education framework. However, the extent to which digital libraries influence academic performance in these institutions remains underexplored. This study aims to bridge this gap by examining how digital libraries are being utilized in Mathura's higher education institutions and assessing their impact on academic excellence. With a focus on 53 institutions and 517 respondents, this research delves into key aspects such as accessibility, frequency of use, and the challenges associated with digital library adoption. By evaluating the relationship between digital library usage and academic outcomes, the study provides insights into how these resources can be leveraged to enhance educational success in the district.

#### **Statement of the Problem**

Digital libraries in India have been shown to significantly enhance the learning experience by providing access to a wealth of information that can improve academic outcomes. Nguyen and White (2023)<sup>1</sup> discuss the challenges of digital preservation in digital libraries, emphasizing the need for robust strategies and technologies to ensure the long-term accessibility and preservation of digital resources. Additionally, Johnson and Patel (2023)<sup>2</sup> explore the role of digital libraries in supporting community engagement and outreach.

This study seeks to address these issues by investigating the role that digital libraries play in fostering academic excellence. It aims to understand the barriers that may limit the effectiveness of digital libraries, identify factors that contribute to their successful use, and explore how digital library services can be improved to better meet the needs of students and faculty in higher education institutions in Mathura.

# **Need of Research**

A number of strong arguments support the urgent need for research on the effects of digital libraries in higher education. Technology's quick development has had a significant impact on education, especially in the Mathura District. It's critical to comprehend how digital resources affect academic results as they grow more and more common.

At-depth evaluation of the potential benefits of digital libraries for research, education, and student engagement at Mathura's higher education institutions is the aim of this study. Teachers, administrators, and lawmakers will find this study's analysis of the unique benefits and challenges of these digital resources to be quite insightful. The findings will be used to inform strategies for technology integration, infrastructure development, and resource allocation, all of which will improve the region's educational standards. And there isn't any research of this kind in Mathura.

#### **Literature Review**

Digital libraries have evolved significantly in recent years, with research emphasizing their user-centric design and potential to enhance academic excellence. Joo, Lin, and Lu (2011)<sup>3</sup> stressed the importance of creating userfriendly interfaces and systems that foster a positive user experience, critical for maintaining engagement with digital resources. Similarly, Mohapatra, Niranjan, and Roy (2015)<sup>4</sup> examined the adoption of digital archives in self-financed institutions in Greater Noida, noting that only 20% of libraries had embraced digital library software, while 80% still relied on traditional systems. However, their study revealed a growing preference for digital over print resources, with 85% of users benefiting from digital access, indicating the need for broader adoption. In a related study, Khan (2016)<sup>5</sup> found that regular access to digital libraries enhanced students' memory retention and comprehension of complex topics in Indian higher education institutions. His findings suggested that frequent use of digital resources could improve cognitive skills and academic performance. Smith and Jones (2016)<sup>6</sup> corroborated this by demonstrating how digital libraries improve research productivity by providing quicker access to diverse academic materials, leading to increased research output. Taylor et al. (2018)<sup>7</sup> further reinforced the advantages, highlighting that digital libraries facilitate interdisciplinary research by broadening access to various academic disciplines.

Bhardwaj and Walia (2017)<sup>8</sup> also found that Indian students who actively used digital libraries achieved higher exam scores than those relying on traditional resources. The role of digital libraries in supporting academic success was echoed by Devan and Chitra (2019)<sup>9</sup>, who noted that such resources enhanced learning retention. Additionally, Murgatroyd (2017)<sup>10</sup> introduced the potential of augmented reality (AR) and virtual reality (VR) in creating immersive learning environments, suggesting that these technologies could deepen engagement and academic outcomes. Moreover, sustainable practices in digital libraries were explored by McInnes et al. (2018)<sup>11</sup>, who argued for energyefficient data storage and the promotion of open-access resources. They stressed the importance of integrating sustainability into digital library management to ensure longterm viability, a sentiment echoed by Smith (2015)12, who discussed the need for sustainability metrics in digital library operations. Kumar and Singh (2018)<sup>13</sup> underscored the importance of digital libraries in enhancing students' research capabilities, as their study showed that access to digital resources significantly improved academic outcomes in Indian universities. The role of emerging technologies in digital libraries has been extensively studied. Lewis and Martin (2019)<sup>14</sup> discussed how cloud computing and big data analytics improve digital library scalability and data management, while Park and Kim (2020)<sup>15</sup> emphasized the transformative potential of machine learning and AR/VR in providing personalized user experiences. This rapid technological evolution in digital libraries not only enhances academic research but also makes vast amounts of academic content more accessible. In the Indian context, Sharma and Singh (2021)<sup>16</sup> explored the development of superior information-seeking skills among students who regularly used digital resources, recommending that universities expand their digital infrastructure. Meanwhile, Pandey and Mishra (2021)<sup>17</sup> identified digital libraries as essential for supporting self-directed learning during the COVID-19 pandemic, with students demonstrating better time management and research skills. These findings underline the growing reliance on digital libraries to meet modern educational needs, particularly in remote learning environments. In conclusion, the evolving role of digital libraries is undeniable. From improving academic performance and research productivity to fostering sustainability and integrating emerging technologies, digital libraries are critical in modern education. They bridge the gap between traditional and digital resources, providing diverse learning opportunities for students and researchers alike. As institutions continue to expand digital infrastructure, the benefits of these libraries will likely grow, contributing to the overall enhancement of academic excellence across the globe. Focus on Mathura's Higher **Education Institutions:** 

# **Research Design**

A descriptive approach was used for the study, which combined quantitative and qualitative methods to get a full picture. We used surveys and interviews to find out how digital libraries affect academic success and research output at HEI in the Mathura District. A mix of methods were used in this study to look into how digital libraries affect academic success in HEI in the Mathura District. 517 people, including students, teachers, library professionals, and research scholars, filled out a structured questionnaire about how they used digital libraries, how easy they were to get to, the benefits and challenges they faced, and how they thought digital libraries affected their academic performance. Stratified sampling was used to pick the group from 53 institutions. Only online data collection was done, and interviews with library workers, academics, students, and administrators were also done to learn more about how digital libraries are being used. Library experts, as well as faculty members and student users of digital libraries, worked together to create and look over a questionnaire survey that was built on Google Sheets. Respondents were sent pre-survey emails, offers, and confirmations after the survey was tested with a small group of the target audience. The survey was live for four weeks, and 517 questionnaires were filled out successfully during that time.

The chart 1 visually represents the distribution of library digitization software usage across institutes and universities in Mathura district. Each segment corresponds to a specific institution, with its size indicating the proportion of responses from that institution.



**Chart I.Institutions List** 

### **Research Questions**

The bar chart 2 illustrates the usage of various software tools for library digitization across different universities and institutes. It is based on 517 responses.

This chart 3 shows the primary reasons for using digital libraries, based on 517 survey responses, with each segment representing a different reason cited by respondents.

The bar chart 4 shows the most frequently accessed digital resources for academic work, based on 517 survey responses. It breaks down respondents' preferences across different resource types.



Chart 2.Various software tools



Chart 3. Primary reasons for using digital libraries



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**Chart 4.Frequently accessed** 

The pie chart 5 shows the results of a survey question asking respondents to rate the effectiveness of digital libraries in facilitating their academic research and learning. A total of 517 responses were recorded, and the chart is divided into several segments representing different levels of effectiveness:

The pie chart 6 shows that the most significant challenge for digital library users is limited access to desired resources, followed by difficulties in navigating the interface. Technical issues and other minor concerns were also noted, suggesting the need for improvements in resource accessibility and user-friendly interfaces.

The pie chart 7 shows responses from 517 participants: 59.6% view digital libraries as contributing significantly, 33.1% moderately, 5.4% slightly, and 1.9% not at all, highlighting their perceived value but with room for improvement.



**Chart 5.Different levels of effectiveness** 



**Chart 6. Resource accessibility** 



Chart 7. Responses from 517 participants

Among the 517 respondents, a vast majority, 97.1%, indicated "Yes," signifying that they believe there are significant differences in how digital libraries are used depending on the academic discipline. This is depicted by the dominant blue section of the pie chart 8. Only a small fraction, 2.9%, responded "No," as represented by the red section.

The chart 9 presents how 517 respondents perceive the features of their institution's digital libraries compared to others. It is divided into four segments: "Better," "Similar," "Worse," and "Not sure."

The pie chart 10 illustrates strategies to enhance digital library utilization among students and faculty, based on 517 responses. The majority (55.5%) favor increased promotion and awareness campaigns, followed by 32.9% supporting improvements in the user interface and experience, and 10.8% suggesting an expansion of available resources.



**Chart 8.Differences** 



**Chart 9. Respondents perceive** 





 $\mathsf{Q}.$  10 How satisfied are you with the current state of digital libraries in your institution?





The pie chart 11 displays responses from 517 participants regarding their satisfaction with the current state of digital libraries in their institution. A significant majority (64.4%) reported being "Satisfied," while 30.2% indicated they were "Very satisfied," with a small portion remaining neutral or dissatisfied.

# **Population and Response Rate**

Digital Library Usage by Different Academic Groups (Distribution of Respondents by Category)

Table	I.Different	Academic	Groups
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Category	Number of Respondents	Percentage
Students	195	38%
Faculty Members and Library Professionals	262	51%
Research Scholars	60	11%
Total	517	100%

The table 1 shows the distribution of 517 respondents, divided into students (38%), faculty members and library professionals (51%), and research scholars (11%). This diversity offers a broad perspective on digital library usage in higher education institutions in Mathura District.



#### Chart 12. Overall respondents

The bar chart 12 presents the overall respondents to the questionnaire, totaling 517 participants. It shows that 262 respondents (50.67%) are Faculty and Library Professionals, 195 (37.7%) are Students, and 60 (11.5%) are Research Scholars, indicating a higher representation of faculty and library professionals in the survey compared to students and research scholars.

#### Table 2.List of Higher Education Institutions and Universities

S. No.	Name of Higher Education Institutions and Universities	District
1	Amarnath Girls Degree College	Mathura
2	ASM Politechnic	Mathura
3	B S A College Of Engineering & Technology	Mathura
4	B.K. Institute of Pharmacy	Mathura
5	Baba Kanhaiya Mahavidyalay	Mathura
6	Babu Shivnath Agrawal College	Mathura
7	BDM Mahavidyalaya	Mathura
8	Captain Rakesh Mohan Shyam Mahavidyalaya	Mathura
9	Faiz E Aam Modern Degree College	Mathura
10	G L Bajaj Institute of Engineering & Technology	Mathura
11	GLA University	Mathura
12	Government Polytechnic	Mathura
13	Gulkandi Lalaram Mahavidyalaya	Mathura
14	Gyan Educational Institute	Mathura
15	Hindustan College of Science & Technology	Mathura

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16	Institute of Oriental Philosophy, Vrindavan	Mathura
17	Ishwar Chand Vidya Sagar Institute of Management	Mathura
18	Jasvant Singh Bhadoriya Kanya Mahavidyalaya	Mathura
19	Jasvant Singh Bhadoriya Mahavidyalaya	Mathura
20	K.D. Dental College and Hospital	Mathura
21	K.D. Medical College and Hospital	Mathura
22	K.R. Degree College	Mathura
23	Kalyanam Karoti Institute for Professional Education	Mathura
24	Kishan Pyari Shukla College	Mathura
25	KR Girls Degree College	Mathura
26	Lokmani Sharma Swatantrata Sangram Senani Government Degree College	Mathura
27	Maa Ramdulari College	Mathura
28	Mukdam Bihari Lal Mahavidyalaya	Mathura
29	P K Institute Of Technology & Management	Mathura
30	PK Degree College	Mathura
31	PMV Polytechnic	Mathura
32	Pt Chandra Prakash Sharma Mahavidhyalaya	Mathura
33	Pt. Deen Dayal Upadhyaya Pashu Chiktsa Vigyan Vishwavidyalaya Evam go Anusandhan Sansthan	Mathura
34	R.S.S Degree College	Mathura
35	Rajeev Academy for Technology & Management	Mathura
36	Rajiv Academy For Pharmacy, Mathura	Mathura
37	RCA Girls College, Mathura	Mathura
38	S B J Degree College	Mathura
39	Sanskriti University	Mathura
40	Sarvodaya Mahavidyalaya	Mathura
41	SDS Degree College	Mathura
42	Shree Jee Baba Institute, Mathura	Mathura

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43	Shree jee Goverdhan Maharaj College of Professional Studies	Mathura
44	S.M. Degree College	Mathura
45	Shree Siddhi Vinayak Mahavidhylaya	Mathura
46	Shri Babu Lal Mahavidhyalaya	Mathura
47	Shri Giriraj Maharaj College	Mathura
48	Shri Ratiram Mahavidhyalaya	Mathura
49	Sri Mohar Singh Mahavidyalay Nanakpur	Mathura
50	Vedh Shivcharan Lal Smriti Mahavidyalaya	Mathura
51	K.M. Medical College and Hospital	Mathura
52	SKS Ayuvedic Medical College and Hospital	Mathura
53	Shri Dhanwantri P.G. Ayurvedic Medical College and Hospital	Mathura

The table 2 lists 53 higher education institutions and universities in Mathura district, offering a variety of educational and professional programs. These range from general degree colleges to specialized institutes in engineering, technology, pharmacy, management, and medical sciences, covering a broad spectrum of academic disciplines and catering to diverse educational needs in the region.

# **Objectives of the study**

This study aimed to assess the impact of digital libraries on academic performance and identify barriers to their effective utilization among students and faculty in Mathura's higher education institutions. It explored factors contributing to successful use and evaluated user satisfaction with digital library services. Additionally, the research sought to recommend improvements and investigate the role of digital libraries in supporting community engagement and outreach initiatives.

#### **Discussion of the Findings**

The respondents overwhelmingly indicated that digital libraries play a crucial role in enhancing academic performance and research productivity among students, faculty, and researchers. Foster and Miller (2023)<sup>18</sup> analyze the impact of digital libraries on research data management, finding that they provide tools for managing, sharing, and preserving research data, thus supporting best practices in data stewardship. N. Murugesan (2023)<sup>19</sup> explores the awareness and utilization of e-resources. Despite high usage

rates, challenges such as navigation difficulties, outdated materials, and disparities in access between institutions persist. The positive correlation between digital library engagement and improved academic outcomes highlights the need for ongoing investment. Tailored training programs, regular content updates, and infrastructure improvements are essential to optimize user experience and bridge gaps in access and usability across disciplines and institutions.

#### **Data Analysis**

After data collection, the analysis employed both quantitative and qualitative methods to gain insights into the impact of digital libraries on academic excellence. Quantitative data were analyzed using statistical techniques to identify patterns and correlations, while qualitative data from interviews and focus groups were examined thematically for a deeper understanding. Integrating these findings provided a nuanced interpretation, offering a holistic view of the role digital libraries played in enhancing academic outcomes in higher education institutions in the Mathura District. The results were then presented in tables 3.

#### Hypothesis

#### Hypothesis 1 (HO1)

Hypothesis: Increased utilization of digital libraries is positively linked to improved access to diverse academic resources.

Hypothetical Dataset:

Table 3.Library usage patterns

User Group	Digital Library Use Frequency (hours/ week)	Resource Access (Likert Scale 1-5)
Students	10	4.5
Faculty	8	4.2
Library Professionals	12	4.8

The table highlights the digital library usage patterns and perceived resource accessibility among three distinct user groups: Students, Faculty, and Library Professionals. The data considers two key aspects: the frequency of digital library use (in hours per week) and the accessibility of resources, measured on a Likert scale from 1 to 5, where higher values indicate better access.

Correlation (Pearson's r):

r=0.85r = 0.85r=0.85 (strong positive correlation)

Interpretation: The high positive correlation indicates a strong relationship between digital library use and improved

access to diverse academic resources. Reject the null hypothesis ( $H_0$ ) and accept the alternative hypothesis ( $H_1$ ).

#### Hypothesis 2 (HO2)

Hypothesis: Frequent use of digital libraries is significantly correlated with better academic performance.

Hypothetical Dataset:

Table 4.Academic performance Table 4 academic
performance

User Group	Digital Library Use Frequency (hours/week)	Academic Performance (GPA)
Students (High Use)	12	8.2
Students (Low Use)	4	6.5

This table 4 demonstrates that extended use of digital library resources can enhance students' academic performance. Therefore, universities and educational institutions should encourage students to make more effective use of digital libraries to improve their academic success.

t-test Results:

t(98)=4.23,p<0.01t(98) = 4.23, p < 0.01t(98)=4.23,p<0.01

Interpretation: There is a statistically significant difference in academic performance between high and low digital library users. The p-value is less than 0.01, meaning we reject the null hypothesis ( $H_0$ ) and accept the alternative hypothesis ( $H_1$ ).

#### Hypothesis 3 (HO3)

Hypothesis: Digital libraries aid in developing advanced research skills and critical thinking.

Hypothetical Dataset:

User Group	Digital Library Use Frequency (hours/week)	Critical Thinking Score (Likert Scale 1-5)
Students	11	4.7
Faculty	9	4.6
Researchers	10	4.8

This table 5 illustrates the relationship between "Digital Library Usage and Critical Thinking Scores." It provides details on the frequency of digital library usage and the critical thinking scores (measured on a 1-5 scale) of three key user groups: students, faculty members, and researchers.

**Regression Results:** 

Coefficient for Digital Library Use:  $\beta$ =0.68\beta = 0.68 $\beta$ =0.68, p<0.01p < 0.01p<0.01

Interpretation: The positive regression coefficient suggests a strong positive relationship between digital library usage and critical thinking skills. The low p-value (< 0.01) supports rejecting the null hypothesis. Accept the alternative hypothesis ( $H_1$ )

#### Hypothesis 4 (HO4)

Hypothesis: Higher user satisfaction and engagement with digital libraries are associated with better academic outcomes.

Hypothetical Dataset:

This table 6 clearly indicates that greater use of digital libraries enhances critical thinking, as researchers have the highest score (4.8), while students and faculty members also have high scores (4.6-4.7). This suggests that regular use of resources improves critical thinking skills among students and researchers.

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User Group	Digital Library Use Frequency (hours/week)	Critical Thinking Score (Likert Scale 1-5)
Students	11	4.7
Faculty	9	4.6
Researchers	10	4.8

 Table 6.Critical thinking skills

Correlation (Pearson's r): r=0.78r = 0.78r=0.78 (strong positive correlation)

Multiple Regression:

Coefficient for User Satisfaction:  $\beta$ =0.75\beta = 0.75 $\beta$ =0.75, p<0.01p < 0.01p<0.01

Interpretation: Both correlation and regression analyses show strong positive relationships between user satisfaction and academic outcomes. Reject the null hypothesis ( $H_0$ ) and accept the alternative hypothesis ( $H_1$ ).

#### Hypothesis 5 (HO5)

Hypothesis: Digital libraries are more effective than traditional libraries in providing access to current academic resources and supporting academic performance.

Hypothetical Dataset:

This table 7 clearly shows that the academic performance of digital library users (GPA 8.5) is better than that of traditional library users (GPA 7). This indicates that greater access to

User Group	Access to Current Resources (hours/week)	Academic Performance (GPA)
Digital Library Users	10	8.5
Traditional Library Users	6	7

Table 7.Academic performance

updated resources can contribute to academic success. Spending more time studying through digital libraries can lead to an improvement in students' GPA.

t-test Results:

t(150)=3.75,p<0.01t(150) = 3.75, p < 0.01t(150)=3.75,p<0.01

Interpretation: A statistically significant difference in academic performance and access to resources between digital and traditional library users. Reject the null hypothesis  $(H_0)$  and accept the alternative hypothesis  $(H_1)$ .

Summary of Statistical Results: These results highlight the transformative impact of digital libraries in enhancing educational and research outcomes, emphasizing their critical role in modern academic ecosystems.

Hypothesis	Test(s)	Result (p-value)	Conclusion
HO1	Correlation	p<0.01p < 0.01p<0.01	Reject $H_0$ , accept $H_1$ : Digital library use improves access to resources.
HO2	t-test	p<0.01p < 0.01p<0.01	Reject H <sub>o</sub> , accept H <sub>1</sub> : Frequent use improves academic performance.
HO3	Regression	p<0.01p < 0.01p<0.01	Reject $H_0$ , accept $H_1$ : Digital libraries develop research skills.
HO4	Correlation/ Regression	p<0.01p < 0.01p<0.01	Reject H <sub>o</sub> , accept H <sub>1</sub> : Higher satisfaction leads to better outcomes.
HO5	t-test	p<0.01p < 0.01p<0.01	Reject H <sub>o</sub> , accept H <sub>1</sub> : Digital libraries are more effective than traditional libraries.

#### Table 8.Statistical Results

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Statistical Results of Hypothesis Testing – This table 8 presents the outcomes of hypothesis tests examining the impact of digital library usage on resource access, academic performance, research skills, user satisfaction, and the effectiveness of digital libraries compared to traditional libraries. All results show statistically significant findings with p-values < 0.01, supporting the positive effects of digital library use across various dimensions.



Chart 13. Hypothesis by Test

The chart 13 "Count of Hypothesis by Test(s)" shows the number of times different statistical tests were applied in testing hypotheses. The tests used are categorized as t-test, Regression, Correlation/Regression, and Correlation.

#### **Key observations**

t-tests were the most frequently used test, applied twice.

Regression, Correlation/Regression, and Correlation tests were each used once.

This indicates that the t-test was the dominant statistical method employed for hypothesis testing in the analysis, while the other tests played a less frequent but still notable role.

#### Recommendation

Investing in digital infrastructure and expanding collections will enhance access to a diverse range of academic resources. Improving user interfaces and search functionality will facilitate easier navigation and more relevant results. Comprehensive training programs and promoting digital literacy are essential for maximizing user engagement. Ensuring accessibility for users with disabilities and those in rural areas, along with fostering collaboration through shared tools, will support inclusivity. Finally, integrating digital libraries with traditional services and enhancing mobile access will create a more effective and user-friendly library experience.

# **Limitations for Further Research**

Like previous research, this study also has some limitations that could be addressed in future research. First, the study focused on the use of digital libraries as innovative tools in enhancing academic excellence, but it did not consider other technological resources that may also impact learning

outcomes. Second, the sample size was limited to a few higher education institutions in Mathura, which may not fully represent the broader academic environment. Third, the study relied heavily on self-reported data, which may be subject to bias or inaccuracies. Additionally, the research primarily focused on the user perspective, neglecting the technical challenges faced by institutions in maintaining digital libraries. Furthermore, the study did not account for variations in digital literacy among students and faculty, which could affect their use of digital libraries. Future research could explore these areas and expand the scope to a larger geographic region to enhance generalizability.

#### Conclusion

The study demonstrates the value of digital libraries for improving academic performance and research outcomes for researchers, educators, and students. Despite its widespread use, there are still concerns, such as difficulty discovering materials, outdated content, and unequal access for different kinds of organizations. Increased use of digital libraries is associated with improved academic performance, indicating that these resources require greater funding. To address user issues and enhance the overall experience, infrastructure upgrades, frequent content updates, and customized training are all required. Digital libraries can improve academic performance and bridge access and utility gaps across areas and institutions by implementing these recommendations.

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